

## **General Terms and Conditions of Alliander regarding the electronic exchange of messages with the Contractor**

### **What does Alliander expect from suppliers who use the BaswareONE Portal?**

Alliander wants to exchange all its purchase documents electronically. Purchase orders, purchase order confirmations and invoices are exchanged electronically between the Contractor and Alliander through a 'communication broker' contracted by Alliander, Basware B.V.

### **All purchase orders and invoices exchanged electronically through BaswareONE**

Alliander sends all its purchase orders electronically through the BaswareONE Portal. As Contractor you send your invoices to Alliander electronically through the BaswareONE Portal. On **accepting** these terms and conditions paper invoices for purchase orders will no longer be accepted and will be returned.

### **Order confirmations through BaswareONE if you have made agreements about this**

If you have agreed with Alliander that you will send order confirmations, then all order confirmations will also be sent through the BaswareONE Portal.

### **To conclude**

If you still have any questions about how Alliander works with the BaswareONE Portal contact us at:

- E-mail [inkoop.helpdesk@alliander.com](mailto:inkoop.helpdesk@alliander.com)

If you still have any questions about how the BaswareONE Portal works or about the registration process, please contact the support desk of BaswareONE at:

- Telephone 0900 – 2279273
- E-mail [ts.servicedesk.europe@basware.com](mailto:ts.servicedesk.europe@basware.com)